



Johannesburg
Stock Exchange

Tel: +27 11 520 7000
Fax: +27 11 520 8584

www.jse.co.za

SERVICE HOTLINE

REFERENCE NUMBER: 226/2017

7 November 2017

COLOCATION CONNECTIVITY ISSUES

A few minutes before the equities market open, all clients operating in colocation lost connectivity to the JSE trading engine. The JSE can confirm that all related services have been restored.

The issue stemmed from an anomaly experienced in the colocation firewall and we are engaging with our service provider to establish the root cause and mitigating procedures.

The overall impact to the market was assessed and based on the fact that market liquidity and price discovery was not compromised, a decision was made to maintain continuous trading and not to disrupt the entire market by halting trade.

The JSE apologises for any inconvenience caused.

Market/s:

JSE All Markets

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

Issued By:

Tshwantsho Matsena - Chief
Information Officer & Market
Controller